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Knowledge Management Training and Exposure Visit - DESPRO- Decentralisation Support in Ukraine Phase II

In the frame of the Decentralisation Support Project DESPRO, Skat organised and led a training and exposure visit to Switzerland with the aim of giving partners of DESPRO the opportunity to learn about knowledge management (KM) in the public sector. The Ukrainian delegation included partners of Parliamentary Committees, ministries, and agencies/academies who train civil servants and employees of public authorities and governments.



Country:

Switzerland

Project Period:

2011

Services Provided:

Knowledge Sharing, Networking, Training & Capacity Development

- Organisation of a training and exposure visit

Name of Staff involved and functions performed:

Project Manager: Claudia Schneider

KM Specialist: [Bertha Camacho](#)

Name of Client:

[Swiss Development and Cooperation \(SDC\)](#)

Name of Partner Organisation(s):

UNDP

Description of the Project:

Raising the standards of decentralised public services provision in Ukraine through the integration of effective KM processes into the local governance system, Skat prepared training and exposure visits thematically, organised all the meetings, engaged resource persons as well as managed all logistical matters.

The aim was to provide partners of DESPRO with the opportunity to learn about expertise on knowledge management in the public sector.

Participants were asked to focus on how public servants and employees implement a KM strategy and mobilise resources, and reflected on their own KM practices in Ukrainian institutions and organisations.